

Amendment Number 2
to
Contract Number DIR-TSO-2663
between
State of Texas, acting by and through the Department of Information Resources
and
Critical Start LLC

This Amendment Number 2 to Contract Number DIR-TSO-2663 ("Contract") is between the Department of Information Resources ("DIR") and Critical Start LLC ("Vendor"). DIR and Vendor agree to modify the terms and conditions of the Contract as follows:

1. Contract, Section 2. Term of Contract is hereby amended as follows:

DIR and Vendor hereby agree to extend the term of the Contract for one (1) year through December 18, 2018, or until terminated pursuant to the termination clauses contained in the Contract. There are no renewal options remaining. This Contract will expire December 18, 2018. Additionally, the parties by mutual agreement may extend the term for up to ninety (90) additional calendar days.

2. Contract, Section 6. Notification is hereby amended as follows:

All notices under this Contract shall be sent to a party at the respective address indicated below.

If sent to the State:

Kelly Parker
Director, Cooperative Contracts
Department of Information Resources
300 W. 15th St., Suite 1300
Austin, Texas 78701
Phone: (512) 475-1647
Facsimile: (512) 475-4759
Email: kelly.parker@dir.texas.gov

If sent to the Vendor:

Tera Davis
Critical Start LLC
6860 North Dallas Parkway, Suite 200
Plano, Texas 75024
Phone: (214) 810-6760
Facsimile: (214) 919-4050
Email: tera.davis@criticalstart.com

3. Appendix A, Standard Terms Conditions for Product and Related Services Contracts,

dated 06/21/2016 is hereby replaced in its entirety with Appendix A, Standard Terms and Conditions for Product and Related Services Contracts, dated 09/29/2017, as attached.

All other terms and conditions of the Contract not specifically modified herein, shall remain in full force and effect. In the event of conflict among the provisions, the order of precedence shall be Amendment Number 2, then Amendment 1 and then the Contract.

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IN WITNESS WHEREOF, the parties hereby execute this amendment to be effective as of the date of the last signature, but in all events, no later than 12/18/2017.

Critical Start LLC

Authorized By: Signature on File

Name: Tara Davis

Title: Managing Director

Date: 1/11/2018

The State of Texas, acting by and through the Department of Information Resources

Authorized By: Signature on File

Name: Hershel Becker

Title: Chief Procurement Officer

Date: 1/16/2018

Office of General Counsel: DB 1/12/2018